



*Serving your community*

September 15, 2016

## **NEW ENHANCED BILL PAY SERVICE**

Dear Omaha Federal Credit Union Member,

On October 14, 2016, Omaha Federal Credit Union will be launching a new and enhanced version of our consumer **Bill Payment Service**. The new service will offer many new benefits and features including better cash flow control and the ability to accept electronic bills. Best of all, your **account will be not be charged until the date you select as "Due Date"**. You will continue to access bill pay **free** through [www.omahafcu.org](http://www.omahafcu.org). You will continue to click the button labeled "Bill Payment" at the top of the screen. The majority of your payees will be converted to the new system. In rare instances, a payee may not convert or the payee information may not be what you initially entered when you added your payee to the old bill pay system. We will do our best to ensure we have the most current address and account information but we will also need your help to make sure all of your payments process correctly. Once we have moved to the new bill payment service it will be very important that you login to the new site to ensure that all of your payee information is accurate. **Please allow extra time for payments to get to their destination from October 12-21.**

**If you currently use the single or reoccurring transfer option, Account 2 Account (A2A), these features will not transfer over.** For transfers to another financial institution-- when you launch the new system, you will need to set up those payments as paying a person or company under the "Add a Bill" tab. There will be a \$2.00 fee for this service. We will also start offering **PopMoney**. This is a service for you to transfer from your account to another person just by having their E-mail address or cell phone number.

**For a detailed look at the new bill pay, please go to our website at [www.omahafcu.org](http://www.omahafcu.org) and view a demo by clicking on the On-Line Services tab, Bill Payer tab and click the On-line bill pay picture.**

6 months of payment history will be converted to the updated system. However, if you would like to see your history for more than 6 months, you will need to print that out before October 13, 2016. Our Internet Banking Department will also be able to access your history. You may contact us at 402-399-9001.

You are a valued member to Omaha Federal Credit Union. We thank you for your patience during this transition and we are confident you will be pleased with our new and enhanced bill payment service.

If you have questions before Oct 14th, please call us at 402-399-9001. **For Support after Oct 13<sup>th</sup>, please call 1-844-613-7323.**

Sincerely,

Omaha Federal Credit Union

## **Introducing Our New Online Bill Pay from Omaha Federal Credit Union**

**With our new Bill Pay service, you will have access to these great features:**

**Search for vendors.** Add new vendors simply by typing in the company name. If a match is found in the database, the vendor's information will be added automatically. Not more hunting down mailing addresses! Simply enter your account number and add your bills to be paid.

**Schedule payments by the due date.** The product allows you to enter the date you would like your vendor to receive your payment, and we take care of getting it there on time!

**Keep your money with you.** Your money will remain in your bank account until the day you select the payment be made to your vendor.

**Set up reminders.** Never make a late payment again! When you set up reminders, you will receive a message telling you when your payment is due.

**Pay from multiple checking accounts.** Choose which checking account to pay your bills from.

**Make recurring payments.** Eliminate the hassle of paying your monthly bills by setting up recurring payments. This is a great option for payments that don't change from month to month- such as your car payment or mortgage.

**See it all at a glance!** The payment center lets you make payments and view pending payments, recent payments, and bill reminders all on the same screen.

**Popmoney!** The Popmoney personal payment service that allows our member to conveniently send, receive and request money with an E-mail address, mobile phone number or account number, eliminate the need for checks and cash. There will be a fee of \$.50 for normal delivery 2-3 days or \$.85 for next day deliver.